Dear Readers,

A cheerful heart can bring about smiles for people all around the world.

It is my delight to share with you the stories of hope and joy coming from Thailand. Operation Smile Thailand’s annual report for 2014 presents a summary of our work, testimonies and images of our journey to achieve our mission to provide safe surgical care to our patients.

Last year, with the support of our generous community of sponsors, medical and non-medical volunteers, and local partners, we were able to provide cleft lip and cleft palate surgeries to more than 500 surgeries, giving children and their families a new beginning.

In 2014 we also launched the ambitious “Bright Smiles & Happy Hearts” program, bringing together a network of volunteers, hospitals, non-profit organizations and coalition of companies who have committed annual funds for a sustainable 5-year plan. This program will enable us to help provide more surgeries across Thailand.

A vital part of our vision is not only changing lives today, but also building the healthcare infrastructure of tomorrow. We hope to achieve this goal by growing and cultivating our youth volunteers to become our future leaders. Operation Smile believes in the power of young people who have a passion for making a difference in the lives of others. Throughout the year, Operation Smile students volunteers became role-models who showed their enthusiasm in serving humanity through fundraising and advocacy. One of most impressive events, “Colour Miles For Smiles 2014” was led by students from international schools around Bangkok. This colorful charity run saw 1,000 participants transformed into smiling rainbows at the finish line, as well as raising 700,000 baht to go toward helping more children and young adults born with a cleft lip or cleft palate.

In October we had another fun-filled activity with our annual “Fight Night” boxing event. This was the 4th year for the very popular event, which sold out tables in mere minutes. The “Fight Night” raised more than 5 million baht.

I would like to thank everyone who took part in a wonderful journey of giving children a brighter future and changing their lives. I look forward to the coming year and seeing more smiles spread across the country and across the world through Operation Smile. We can all be that one person with a happy heart who makes a meaningful difference in children’s lives forever.

Yours sincerely,
Christina Krause
Operation Smile is an international medical charity whose global network of thousands of credentialed medical volunteers from over 80 countries is committed to helping improve the health and lives of children from more than 60 countries. Since its inception in 1982, Operation Smile has worked with local medical professionals, governments, hospitals and other NGOs to deliver the safest care to all patients, and have established care centers wherever possible to give children ongoing medical treatment. Operation Smile continues to provide training and education for local medical professionals so they can provide care within their own communities and share their expertise. To date, we have provided more than 220,000 free surgeries for children born with cleft lip, cleft palate and other facial deformities around the world.

In 1997, Operation Smile hosted its first mission in Thailand with great support from the former Prime Minister, H.E. Mr. Anand Panyarachun. In 2001, Operation Smile Thailand was registered and established as an official charitable medical foundation to provide help to low-income patients in remote rural areas across Thailand. Since 1997, we have provided more than 9,000 life-changing surgeries in Thailand and neighbor countries, thanks to the tireless devotion of our medical volunteers, non-medical volunteers and our staff.

Operation Smile has created a long-term plan to provide educational opportunities to our in-country medical volunteers to help strengthen the local healthcare infrastructure in Thailand. This will benefit the planning of medical treatment for patients with cleft lip and cleft palate, as well as patients suffering from severe burn injuries - another area of our expertise. These educational programs range from international medical conferences that involve the exchanging and sharing of new techniques and knowledge, to training programs for medical professionals such as international life support trainings, which are made possible by being a global partner with the American Heart Association.
At Operation Smile our medical volunteers generously donate their time, knowledge and skills to help children born with facial deformities receive free medical treatment they could not otherwise afford. Our volunteers are driven by one goal: provide children around the world with highest surgical care. Operation Smile Thailand has more than 100 medical volunteers who are well-respected among their peers.

They include:
- Cleft Surgeons
- Anesthesiologists
- Pediatric Anesthesiologists
- Pediatricians
- Pediatricians - Intensive Care/Recovery Room
- Dentists, Orthodontists, Periodontists, Endodontists, etc.
- Pre/Post-operative Nurses, Recovery Room Nurses, Operating Room Nurses
- Speech Language Pathologists
- Biomedical Technicians

“Be they Thai or foreign, rich or poor, the desperate gazes of the mothers who just want to heal their child remain the same everywhere, inspiring me and motivating me to be a medical volunteer for almost 20 years.”
- Dr. Apichai Angspatt, Plastic Surgeon, King Chulalongkorn Memorial Hospital and Medical Field Director, Operation Smile Thailand

“The most rewarding part for me is seeing the difference on the mother’s face from the first day she arrives to the medical mission to the day she is leaving the hospital with her child after surgery. You will see the light of happiness in her eyes as she walks out.”
- Dr. Pornthep Pungrasmi, Plastic Surgeon, King Chulalongkorn Memorial Hospital
OVERVIEW OF OUR PROGRAMS IN 2014

Since 1997, we have provided over 9,000 surgeries. In 2014 we were able to provide free cleft care for over 500 surgeries.

We provide free cleft care through:
1. Medical missions to provide safe surgery and ongoing care
2. Weekly medical missions to provide surgical care throughout the week
3. Comprehensive, ongoing care for patients when needed
## SURIN MEDICAL MISSION
- **Date:** February 17-22, 2014
- **Hospital:** Surin Hospital
- **Province:** Surin
- **Type of Medical Mission:** Weekly

### Patient Statistics
- **Patient Target:** 80 patients
- **Patient Screened:** 112 patients
- **Patient Treated:** 68 patients

### Procedures
- Cleft Lip: 7 procedures
- Cleft Palate: 22 procedures
- Repair: 10 procedures
- Others: 31 procedures
- **Total:** 70 procedures

## UDORN THANI MEDICAL MISSION
- **Date:** August 2014
- **Hospital:** Udon Thani Hospital
- **Province:** Udon Thani
- **Type of Medical Mission:** On-going

### Patient Statistics
- **Patient Target:** 100 patients
- **Patient Treated:** 100 patients

### Procedures
- Cleft Lip: 7 procedures
- Cleft Palate: 22 procedures
- Repair: 14 procedures
- Others: 41 procedures
- **Total:** 70 procedures

## NAKHON RATCHASIMA MEDICAL MISSION
- **Date:** June 2014
- **Hospital:** Maharat Nakhon Ratchasima Hospital
- **Province:** Nakhon Ratchasima
- **Type of Medical Mission:** On-going

### Patient Statistics
- **Patient Target:** 120 patients
- **Patient Screened:** 95 patients
- **Patient Treated:** 100 patients

### Procedures
- Cleft Lip: 1 procedure
- Cleft Palate: 12 procedures
- Repair: 14 procedures
- Others: 41 procedures
- **Total:** 122 procedures

## NAKHON PHANOM MEDICAL MISSION
- **Date:** September 1-6, 2014
- **Hospital:** Nakhon Phanom Hospital
- **Province:** Nakhon Phanom
- **Type of Medical Mission:** Weekly

### Patient Statistics
- **Patient Target:** 80 patients
- **Patient Screened:** 46 patients
- **Patient Treated:** 33 patients

### Procedures
- Cleft Lip: 1 procedure
- Cleft Palate: 12 procedures
- Repair: 14 procedures
- Others: 14 procedures
- **Total:** 41 procedures

## MAESOT, TAK MEDICAL MISSION
- **Date:** November 2-8, 2014
- **Hospital:** Maesot General Hospital
- **Province:** Tak
- **Type of Medical Mission:** Weekly

### Patient Statistics
- **Patient Target:** 100 patients
- **Patient Screened:** 156 patients
- **Patient Treated:** 107 patients

### Procedures
- Cleft Lip: 43 procedures
- Cleft Palate: 22 procedures
- Repair: 16 procedures
- Others: 41 procedures
- **Total:** 122 procedures

## NONTHABURI MEDICAL MISSION
- **Date:** December 2014
- **Hospital:** Panyananthaphikhu Chonprathan Medical Srinakharinwirot University
- **Province:** Nonthaburi
- **Type of Medical Mission:** On-going

### Patient Statistics
- **Patient Target:** 40 patients
- **Patient Treated:** 10 patients
- **Pending:** 30 patients

### Individual Patients
- **Bangkok:** 11 patients
- **Chiangmai:** 3 patients
Operation Smile organizes annual medical conferences in order to bring together medical professions from across the globe to exchange and combine our wealth of knowledge and expertise into one of our organization’s greatest goals — expanding high quality and safe surgical care to every patient throughout the world. The conferences are held at our global headquarters in Virginia Beach, Virginia, United States. Last year, six Thai doctors attended these conferences.

Last year’s medical conferences included the Inaugural Cleft Centers and Global Standards Summit which was part of Operation Smile’s NEXT Conference, which was held in May. Overlapping the Summit was the MediCon Conference, a conference dedicated to ensure the continued success of Operation Smile by targeting medical residents as the next generation of Operation Smile medical leaders, which was coupled with the Residents Leadership Conference, where medical residents from over 19 countries participated. The residents and fellows gained valuable insight from lectures by some of the most respected mentors in the world who spoke on topics in plastic surgery, anesthesia and pediatrics. The expertise that were shared allowed this event to become the bedrock of how we work and advance cleft care around the world.
In 2014 Operation Smile organized many conferences to support the growth of our organization. We started off the year with our regional meeting in our new global headquarters office in Virginia Beach, Virginia, United States. We had our first annual Program Coordinator Summit, which brought together Program coordinators and managers from around the world where they discussed best practices for programs delivery consistent with the global strategic plan shared during our recent regional conferences. Two of our program management staff attended the Program Summit in Virginia Beach. Operation Smile Thailand office was asked to participate in the Global Services Team meeting to assist in developing our first Resource Development Conference.
At Operation Smile, we believe an investment in students is an investment in the future. Our focus on youth leadership has been an integral part of our organization. The only way we can continue to make a lasting difference is if our passion and vision is transmitted to our youth to create the next era of smiles.

In Thailand we have nine Smile Clubs. Together they help build awareness, raise funds and educate others about our core values of commitment, leadership and volunteerism.

Thank you for being a part of our future of smiles:
- International School of Bangkok
- Bangkok Pattana School
- NIST International School
- St. Andrews International School, Green Valley
- St. Andrews International School, Sukhumvit 71
- St. Andrews International School, Sukhumvit 107
- St. Andrews International School, Samakee
- Harrow International School
- Prem Tinsulanonda International School
EVENTS

COLOUR MILES FOR SMILES

FIGHT NIGHT
BRIGHT SMILES & HAPPY HEARTS

In 2014 we launched our Bright Smiles & Happy Hearts program to develop a comprehensive cleft care program that would enable us to continue treating patients today as well building networks with local medical volunteers, hospitals and other non-profit organizations to overcome barriers cleft care patient face. Our goal was to raise 40 million baht each year for five years to fund this program. We will continue our efforts toward that goal and to provide cleft care for the children of Thailand.

MAY 27, 2014
Bright Smiles & Happy Hearts Launch

AUGUST 25, 2014
MOU Signing Ceremony
LAST YEAR 24 COMPANIES HAVE PARTNERED WITH US TO DONATE US TO DONATE 11,407,396.65 BAHT.
We gratefully appreciate each corporate that have joined hands in this heart-warming initiative.

OUR BRIGHT SMILES & HAPPY HEARTS
plan for 2015 has been adjusted to reflect our donations accordingly below:

1. Comprehensive Cleft Care (CCC) with CMU Cranio-facial Center, Chiang Mai
2. 400 Smile Campaign providing surgery and cleft care for children all over Thailand
3. Corporate Volunteer Activities
4. Patient Resources
5. Medical Equipment
We would like to thank each individual, corporate and foundation donors who has taken action to help a child in need and make a difference in children’s lives and the communities they live in. Their generosity inspires us to keep on doing our humanitarian work around the world.

**Donation Income 2014**

- **BSHH**: 20%
- **SCHOOL CLUBS**: 6%
- **SPECIAL EVENTS**: 14%
- **CORPORATE**: 40%
- **CLUBS/FOUNDATION**: 2%
- **IN KIND DONATION**: 7%
- **DONATION BOX**: 1%
Operation Smile Thailand is a tax exempt charity registered under the Ministry of Interior in 2002. We conduct independent financial audits annually. Should you wish to review our financial audit report, please contact us.

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**Surplus deficit for the year**

18,588,002

**Fund Balance at the beginning of the year**

**Fund Balance at the end of the year**

18,588,002

**Foreign exchange gain /loss**

0